

## Division of Pump Engineering Company

ALIFORNIA 9807 Jordan Circle, Santa Fe Springs, CA 90670 Ph: (888) 311-7247 Fx: (562) 944-4768

## FREIGHT/FOB POINTS.

The following FOB definitions are to be considered an integral part of the equipment quote you have requested from QAir California. Should you have any questions or need further clarification, please contact our office.

	FREIGHT TERMS	CUSTOMER TAKES TITLE OF GOODS	CUSTOMER RESPONSIBILITY	VENDOR RESPONSIBILITY
1	FOB Factory/Santa Fe Springs (Freight collect)	Once goods have been transferred to carrier at factory/shipping location.	Pays freight. Owns good in transit. Must file claims for loss or damages.	
2	FOB Factory/Santa Fe Springs (Freight pre-paid & billed)	Once goods have been transferred to carrier at factory/shipping location.	Owns good in transit.  Must file claims for loss or damages.	Pays freight and adds to customer invoice.
3	FOB Factory/Santa Fe Springs (Freight pre-paid & allowed)	Once goods have been transferred to carrier at factory/shipping location.	Owns good in transit. Must file claims for loss or damages.	Pays freight.
4	FOB Destination (Freight collect)	At customers specified delivery point.	Pays freight.	Owns good in transit. Must file claims for loss or damages.
5	FOB Destination (Freight pre-paid & billed)	At customers specified delivery point.		Pays freight and adds to customer invoice. Owns good in transit. Must file claims for loss or damages.
6	FOB Destination (Freight pre-paid & allowed)	At customers specified delivery point.		Pays freight. Owns good in transit. Must file claims for loss or damages.

CONCEALED DAMAGE – If a buyer opens a carton/shipment after delivery and discovers "concealed freight damage," it is the buyer's sole responsibility to file a formal claim with the freight carrier. After filing the claim, the buyer can request QAir California to generate a repair proposal that may be sent by the buyer to the freight carrier for consideration. The carrier then launches an investigation to determine fault and then remedies the damage issues with the buyer.